



WHALE

Instruction For Use

All Users



Whale is suitable for most children with special seating needs.

Whale offers conventional sitting, (90-90-90), reclined sitting, tilt-in-space and long leg sitting.

NR15
9 months - 4 years
Max user weight 25 Kg

Section 1 All Users -	Pages 2 - 8 Safety Information
Section 2 Technical User -	Pages 9 - 19 Physiotherapist, Occupational Therapist.
Section 3 Home User -	Pages 21 - 26 Home or School Carer.
Section 4 Re-Issue -	Pages 27 - 31 Stores Personnel.

















**Note: Whale is a Prescribed Medical Device.
To be used only with the guidance of
Therapist or Prescribing Practitioner.
Please read these instructions carefully before use.**

FOR FREE ADVICE ON THE USE OF THIS PRODUCT, PLEASE CONTACT OUR SALES SUPPORT TEAM
Jenx Limited, Wardsend Road, Sheffield, S6 1RQ, Tel: +44 (0)114 285 3376 Fax: +44 (0)114 285 3528 info@jenx.com www.jenx.com

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IMPORTANT SAFEGUARDS

	NEVER LEAVE CHILD UNATTENDED WHILE THEY ARE USING THIS PRODUCT.
	Failure to follow instructions, especially with regard to moving parts may pose a risk to the user. Always read instructions before use.
	Do not use this product if you suspect it is faulty or broken. e.g. <ul style="list-style-type: none">• Hand wheels or clamps not tightening.• Straps loose or detached.• Screws Nuts or Bolts loose or missing.• Damaged Castors.• Product Structure loose or unstable Contact Jenx Limited immediately for advice. +44 (0) 114 285 3376
	This product should be used on a level floor and never on raised or uneven surface. Do Not use this product as a Mobility Device.
	This product contains small parts which could present a choking hazard to small children.
	All Jenx Limited products are tested to current fire regulations. Always keep products away from naked flames, cigarettes and sources of heat. E.g. Radiators, Heaters etc.
	A 5MM 'T' Bar Allen Key is supplied with this product. The Allen key is supplied for adjustments to be made by the therapist. Store in a safe place. Keep Away from children. Do Not make adjustments, other than instructed to do so.
	Adjust the Pelvic Strap if needed for change in clothing or size of child. If for some reason this is not possible, E.g. your child is wearing a spinal jacket, please contact Jenx Limited for advice. Ensure a fingers width between the belt and the child to prevent over tightening or the child moving to an inappropriate position.
	Assemble product fully before use. Please contact Jenx Limited if you have any problems at this stage.
	Look after your product well, clean regularly and do not use abrasive cleaners.
	All belts and harnesses should be used at all times. For therapy purposes it may be necessary to deviate from this rule and any deviation should be fully documented as part of a Risk Assessment or Therapy Programme and all relevant staff and carers appropriately trained. Secure client with straps before adjusting product. Ensure finger's width between safety strap and client to prevent over tightening or client moving to inappropriate position. Adjust straps for each client and changes of clothing. Minimum Velcro overlap: 3 inches (7.5cm) on all straps. If strap is not long enough, DO NOT USE PRODUCT
	This product conforms to the European Medical Devices Directive. It has not been tested in conjunction with other manufacturer's products. Do not add any accessories other than Jenx Limited accessories to this product. In doubt, contact Jenx Limited for advice.
	When not in use store, this product in a dry place that is not subject to extremes of temperature. E.g. Places not to store this product are Attics or garden Sheds.
	Ensure your Therapist has signed the inspection log as "Set Up" before using the product. If this product has not been set up by your Therapist. DO NOT USE THE PRODUCT

Any service or repair carried out by persons other than a Jenx authorised service person will invalidate the guarantee and Jenx can accept no liability for any injury or damage so caused.

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SAFETY LABEL

The batch number is written on the fire label (see picture below) which is located on the inside of the product body. Or in some instances on the underside of the seat. Please quote this number on all correspondence.

~~CARELESSNESS CAUSES FIRE~~ **JENX**

Batch/I.D.No. MR99-123/45 PHONE: 0114 285 3376

To comply with the Furniture and Furnishings (Fire) (Safety) Regulations 1988:

this item does not require a Schedule 3 interliner.

all foams, fillings and composites have been tested by our suppliers to ensure compliance with the relevant, ignitability test.

covers and fillings are cigarette resistant.

covers are match resistant.

Further details are available from your retailer. **CE** DATE OF MANUFACTURE
AUG-01

Batch number

Each Jenx product has a pictorial safety label attached. Refer to explanation below.



Warning / Attention.



Please read Instructions



Only use indoors



Always fasten and adjust positioning straps and belts to suit the child. Adjust to suit changes in clothing. Allow one fingers width between the belt and the child.



Do not leave child unattended



DO NOT USE as a mobility device
Never use product on rough ground or uneven surface.



25KG

Maximum user weight



Conforms to CE Marking Regulations
Medical Devices Directive (MDD) 93/42 EEC

CARE AND CLEANING INSTRUCTIONS

Fabrics, Vinyl's and Cloth covers

1. Minor spills can be removed with kitchen roll and the area wiped with clean water.
2. Staining should be removed as quickly as possible after contact.
3. Do not rub, rubbing will spread the stain over a larger area and may distort the surface texture of the fabric.
4. For water based spills such as food, drink and vegetable oils, blot up the spill by applying pressure with non-coloured paper towels, tissues or dry absorbent cloths. Soak a small piece of cloth in a solution of mild detergent and warm water (use cold water for blood), using a small amount of the solution at a time and with a dabbing or blotting motion, work inwards from the edge of the stain to prevent it spreading. Do not over wet. Excessive soaking may cause rings on the surface spreading the stain further and may also damage the fabric or foam.
5. This step may need to be repeated and is dependent on the nature of the stain and the amount of staining present. Continue treatment until stain is removed, always remembering to remove excess moisture from the fabric prior to the next treatment.
6. Rinse by applying clear tepid water using a small piece of non-coloured sponge or clean white cloth, again working inwards from the edge of the treated area.
7. Disinfectants which do not contain organic solvents may be used according to the manufacturer's directions. Antibacterial spray or wipes can be used, be sure to dry the product before use.
8. Do not soak the fabric.
9. **Do not use organic solvents or dry cleaning fluids. Do not use abrasive cleaners.**
10. For disinfectant purposes, a small quantity of household bleach diluted with water (no more than 3% bleach) can be used, take care to rinse with water.
11. **Do not use** industrial bleaches such as Caustic Soda or Sodium Hypochlorite
12. Always ensure that the product is dry before use.

Wooden Products and Parts

1. For deep cleaning a low pressure Steam Cleaner can be used.
2. **Do Not** use solvents of any kind to clean Jenx Products.
3. Soap and water or antibacterial spray can be used.
4. Check for breaks or splintering of the wood before re-issuing.
5. Daily cleaning: Spray polish or wax polish can be used.

Metal Frames and Coated Parts.

1. For deep cleaning a low pressure Steam Cleaner can be used.
2. **Do Not** use solvents of any kind to clean Jenx Products.
3. Soap and water or antibacterial spray can be used.
4. Daily cleaning: wipe framework down with a damp cloth.

MAINTENANCE

Daily Checks of the equipment should be carried out by carers. These checks are not technical but a basic understanding of the product is needed. Multiple daily checks may be needed in schools or therapy rooms where the products are used by multiple users.

Daily Checks

- Replace any lost or worn washers or bolts.
- Check tray for damage. Ensure that the tray edging is secure and that the tray is clean and free of any rough or sharp corners.
- Check all upholstery for any signs of wear and tear.
- Brush Velcro® to remove fluff.
- Check wooden parts for splitting or splintering.
- Check straps for fraying and missing or broken buckles.
- Clean any stains or spillages.
- Contact Jenx Limited if any accessories not manufactured by Jenx Limited have been attached to the product. Unauthorised accessories may affect the safety of this product and invalidate your warranty.

We recommend that on a monthly basis a competent person who is familiar with this piece of equipment and who has been trained in its use should carry out a more detailed check

Monthly Checks

- Check all nuts and bolts are secured and that none is missing.
- Check all mechanical movements operate fully.
- Check the structure of the product for signs of fatigue or splintering.
- Castors: Lift base and check each wheel to ensure it is not loose or worn. Remove any grease or dirt that has built up on the wheels, check that the brake stops the wheels rotating (where applicable).
- Check gas springs for creep by placing a weight on the chair at the highest setting, (simulating the child) and leave for 1 hour. If the product has reduced significantly in height contact our Customer Service Department for advice.

Please ensure the name of the therapist who recommended the equipment is noted on the check/inspection log, along with the competent person who has been trained in the use of the equipment. Please also ensure that this is updated for changes in staff. Please note any “Set up” procedures should always be recorded.



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PRODUCT INDUCTION and HAND OVER

This product is a Prescribed Medical device as such it is important that all users understand the use and adjustments this product offers. This booklet shows the range of adjustments and gives guidelines for each type of user to follow.

Technical users

This section refers to Physiotherapist, Occupational Therapist.

Ensure you read all sections in this booklet and are fully familiar with all adjustments. As well as the selection, prescription and set up of the product to suit the child's needs. The technical user has the responsibility for the induction of the Home User or Carer, ensuring that the Home user has:

- Familiarity with the product. What to use and what not to use.
- Understanding of the care and cleaning procedures.
- Understanding all of the safety aspects of the product.
- **Tools issued with Jenx Limited products are for Technical users only, Do Not issue Home Users with adjustment tooling.**

A formal handover procedure should be adopted for this product. Use the recording sheet at the rear of this booklet to record set ups and changes to the product.

Jenx Limited offer **Product Courses** for Technical Users please contact us for more information.

Home User

This section refers to Home or School Carer.

This product is a Prescribed Medical device it should only be used with the guidance of a Physiotherapist or Occupational Therapist.

Do not perform any other adjustment than instructed to do so.

The Home User section of this guide gives the adjustments needed to aid the daily use only. Any other adjustments are only to be performed by the therapist.

Do not make any other adjustments that are not included in this Home User Section.

Re-Issue

This section refers to Stores Personnel.

Stores personnel must follow the checks and maintenance guide before re issue. The MHRA release regular bulletins regarding product updates and issues, these should be regularly monitored.

- Records should be kept on all products serviced or re-issued. Repairs or replaced parts should be traceable.
- The batch number identifier should always stay with the product and never be removed.
- Instructions should always be issued with the product. Copies are available from Jenx limited or can be downloaded from www.jenx.com
- Technical users should always be informed when a product is issued to a home for set up purposes.
- If the product is to be redelivered ensure adequate and secure packaging is used.
- If in any doubt to the safety of this product do not issue, contact Jenx Limited for advice.

Jenx Limited offer **Stores Courses** for Stores Personnel. The course gives guidance for:

- Maintenance
- Inspection the products
- Regulatory information
- Cleaning

Please contact us for more information.

SPECIFICATIONS

Size Guide	
Max weight of child	25 kg
Overall min height of Whale	825 mm
Overall max height of Whale	1030 mm
Max floor space required	820 mm x 630 mm
Foot print	620 mm x 590 mm
Product weight	25 kg
Boxed weight	30 Kg

Descriptions	Min	Max
Seat width	305 mm	305 mm
Available seat length	155 mm	335 mm
Available seat length with extension	355 mm	535 mm
Seat length extension	200 mm	200 mm
Lower leg length	110 mm	350 mm
Thoracic width	165 mm	290 mm
Hip width	150 mm	250 mm
Seat to top of armrest	130 mm	240 mm
Armrest to floor	490 mm	760 mm
Seat angle	flat	25°
Tray size	580 mm x 315 mm	

WARRANTY

Jenx Limited warrants that the goods manufactured by Jenx Limited will be free from defects in material and workmanship for a period of 24 months* from the date of purchase.

Jenx Limited has sole obligation under this warranty to repair or replace, at our discretion for any part or goods proving defective within the terms of this period. The buyer must provide immediate notice of the claimed defect.

Jenx Limited reserves the right to inspect the part or goods at the buyer's premises.

In the event of an exchange or return, where a certain model under this warranty is discontinued, Jenx Limited reserves the right to replace with a new model of a similar quality and price.

The warranty does not cover the product for repair or replacement due to failure or damage through; abuse, neglect, accident, improper repair, exposure to corrosive or abrasive material, weather, failure to follow care and cleaning instructions or alterations or modifications carried out by any person other than a Jenx Limited authorised person.

*For purchases placed on or after the 1st January 2006. Previous purchases will have 12 month warranty from date of purchase



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Read the All User Section first. The adjustments contained in the Red Section of this booklet should only be carried out by a suitably trained Therapist or Prescribing Practitioner.



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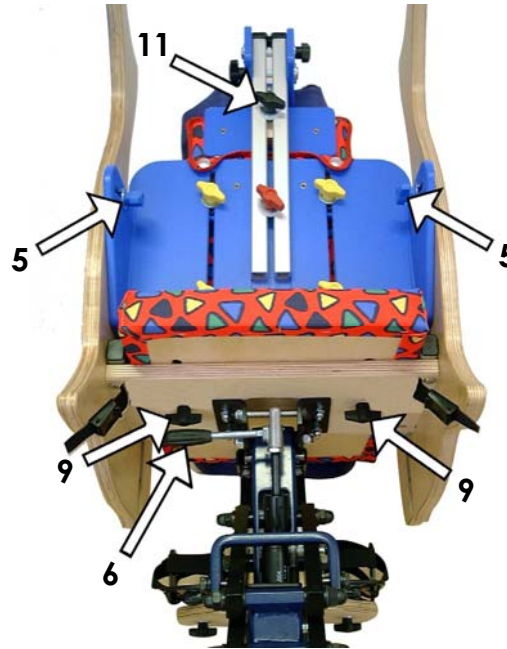
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Please read these instructions carefully before use.***

Main Areas of Adjustment

1. **Multi-grip headrest:** This can be adjusted for height, angle, width, depth and can be 'moulded' to the correct shape to support each child using the 5MM Allen key provided
2. **Chest strap and thoracic support pads:** The chest strap can be adjusted for length and the thoracic support pads can be adjusted for width and height.
3. **45° pelvic strap:** This can be adjusted for length. Note: Always route the strap under the hip pads.
4. **Hip support pads:** These can be adjusted for width and height.
5. **Backrest angle:** This can be adjusted to increase or decrease the angle at the hips.
6. **Tilt in space:** The angle of the chair can be adjusted from a level plane (0°) or tilted backwards (up to 25°)
7. **Arm rests:** These can be raised, lowered and adjusted for angle.
8. **Footplate and sandals:** The footplate can be adjusted for height and the sandals can be adjusted for width, moved forwards, backwards and rotated.
9. **Seat depth:** The seat depth can be adjusted to accommodate various leg lengths and also to offer Long Sitting.
10. **Knee cups:** These can be adjusted in width and height and be rotated to accommodate abduction, adduction and windswept hips.
11. **Shoulder support pad:** This can be raised, lowered or removed completely for very small children.



View from front of Whale



View from rear of Whale



Secure the child by using the 45° pelvic strap before you begin to make any other adjustments. Ensure the belt is adjusted for each child and for changes of clothing. Ensure the straps are routed under the hip pads. Ensure a fingers width between the belt and the child to prevent over tightening or the child moving to an inappropriate position.



Never remove the headrest from Whale



Never Leave your child unattended while using this product



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Making & Using the Adjustments

POSITIONING SUGGESTIONS GIVEN IN THIS SECTION SHOULD TREATED AS A GUIDE ONLY. YOU SHOULD ALWAYS CONSULT YOUR THERAPIST OR MEDICAL PRACTITIONER BEFORE USING WHALE.

45° pelvic strap

HOW?

Clip the buckle in the centre of the pelvic strap to secure the child. The pelvic strap length is altered by opening the swiss locks on the inside of the Whale fin (fig 1) and pulling the two straps until the right length is achieved. Always make sure that you pull evenly from both sides so the buckle stays in the middle of the child. This helps to maintain symmetry. **Ensure a fingers width between the belt and the child to prevent over tightening or the child moving to an inappropriate position.**

Note: Always route this strap under the hip pads

WHY?

The 45° pelvic strap not only holds the child safely in the seat, but also holds their hips in place in the back of the seat, giving them a stable base for sitting. The position of the child's hips is important as it is the base of their posture. Weight should be evenly distributed on either side and their pelvis should be level and not rotated.



View from underside of Whale



Secure the child by using the 45° pelvic strap before you begin to make any other adjustments. Ensure the belt is adjusted for each child and for changes of clothing. Ensure the straps are routed under the hip pads. Ensure a fingers width between the belt and the child to prevent over tightening or the child moving to an inappropriate position.

Chest strap & thoracic support pads

HOW?

To adjust the length of the chest strap, open the Swiss lock (fig 2) on either side of the thoracic supports, adjust to the desired length and close the Swiss locks. Ensure that the padded section of the chest strap is in the middle of the child's chest so that they are supported with pressure in mid-line. This will encourage the child to sit straight. To adjust the width and height of the thoracic supports loosen the yellow wing nuts on the back of the chair (fig 3), adjust to the desired width and height and re-tighten.



Fig 2

View from front of Whale

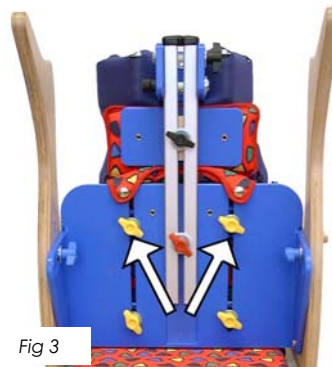


Fig 3

View from rear of Whale

WHY?

The chest strap and thoracic support pads are designed to hold the child's body straight whilst sitting. Gravity then helps to develop their bones and their muscle tone. Ensure two fingers space between the thoracic supports and the child's armpit and a finger width from the child. Floppy children should be supported by a combination of thoracic supports and hip supports to keep the spine straight. This helps to prevent the child sitting with a curved spine.



Never remove the headrest from Whale



Never Leave your child unattended while using this product



Do not use this product if you suspect the **45° Pelvic Strap** or **Thoracic Supports** are faulty or broken. Contact Jenx Limited immediately for advice. +44 (0) 114 285 3376

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Making & Using the Adjustments

Seat depth adjustment

HOW?

This is the length of the seat from front to back. To alter the seat depth loosen the 2 black wing nuts under the seat (fig 4) and pull the seat forward or push it backwards to determine the seat depth (femoral length). Re-tighten the wing nuts.

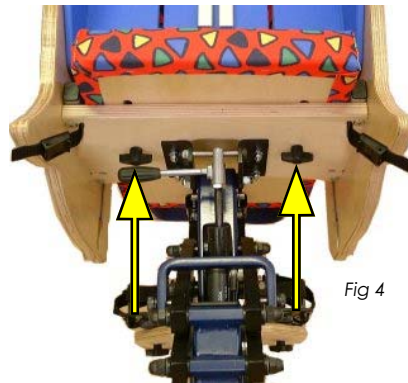


Fig 4

View from rear of Whale

WHY?

If the child is using Whale with their knees bent and their feet on the footplate, set seat length to about 2 cm shorter than the thigh length of the child to prevent pressure behind the knee. If the child has one leg shorter than the other set the seat length for the shorter leg. Check hips are square when one leg seems shorter than the other as incorrect hip position may be the problem. Very young children can sit with their legs stretched out if you set the seat to its longest position. This prevents tightening of the muscles behind knees and provides a stable hip position.

The hip support pads

HOW?

The width and height of the hip support pads can be adjusted by loosening the yellow wing nuts on the backrest (fig 5) and then re-tightening once the desired height and width has been set. Ensure 45 pelvic strap is routed under hip support pads



Fig 5

View from rear of Whale

WHY?

With the hips held in a firm position, this, along with the pelvic strap will help to control rotation and maintain a good position at the hips.



Never remove the headrest from Whale



Never Leave your child unattended while using this product



Do not use this product if you suspect that the **Seat Depth Adjustment** or the **Hip Support Pads** are faulty or broken. Contact Jenx Limited immediately for advice. +44 (0) 114 285 3376

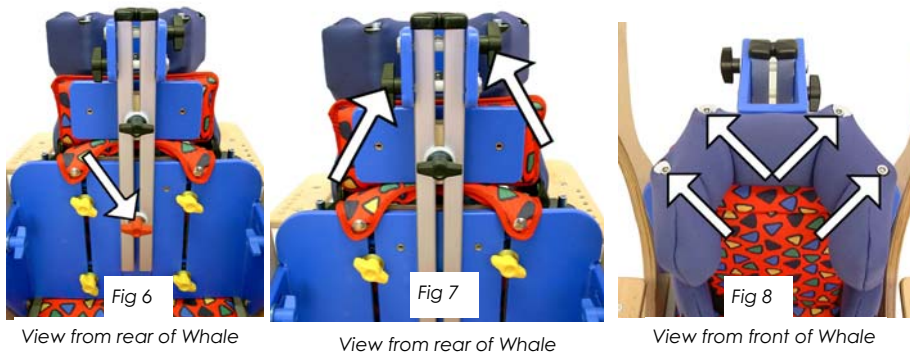
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Making & Using the Adjustments

The headrest height and angle.

HOW?

To adjust the height of the headrest, loosen the red wing nut on the headrest post (fig 6) and adjust height. Tighten red wing nut. To angle the headrest or to move it forwards or backwards loosen the two black wing nuts at the top of the post (fig 7) and adjust to the correct position. To adjust the width or contour of the headrest, loosen the bolts along the top of the headrest (fig 8) using the Allen Key provided. Re-tighten the bolts once the desired position is achieved. Only tighten the bolts finger tight.



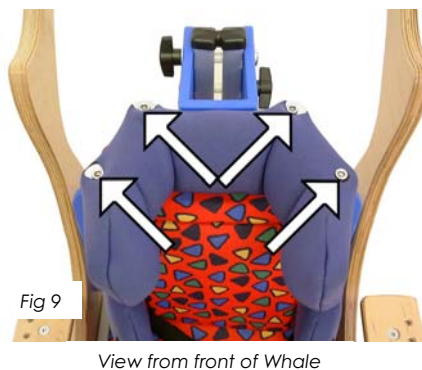
WHY?

The headrest is used to support the child's head for activities or for rest. The height adjustment is used to make sure that the child's head is upright at a comfortable height, the angle adjustment will ensure the child's head is supported in the right position for the activity on offer and the forward and backwards adjustment means that you can keep the child's head in line with their body or supported in the best way for them. The multi-grip "fingers" (fig 8) are described more fully on the next page, fig 9.

Multi-grip Headrest

HOW?

Using the Allen Key provided loosen the bolts (fig 9) then use your hands to create the contour you want. Tighten to finger tight only. These "fingers" can be re-contoured as often as you like to vary the support offered. These "fingers" make it easy to cradle the child's head. No other products offer this versatile option. Take the time to practise with the "fingers" to create a contour as individual as each child.



WHY?

The headrest should be positioned to support the child's head. For children with good head control, straighten out the multi-grips to provide a fairly smooth back surface. Never use the headrest to force a child's head into position as this will cause discomfort and can trigger reflexes which will result in poor posture. The unique Multi-grip™ supports can be moulded to the shape of the child and can be splayed at the end to support under the child's chin.



Never remove the headrest from Whale



Never Leave your child unattended while using this product



Do not use this product if you suspect the **Headrest Adjustment** or **Multigrip Headrest** are faulty or broken. Contact Jenx Limited immediately for advice. +44 (0) 114 285 3376

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Making & Using the Adjustments

The Shoulder Support Pad

HOW?

Loosen the black wing nut at the back of the pad (fig 10) and slide the pad to the desired position. If required, the wing nut and the shoulder support pad can be removed altogether.

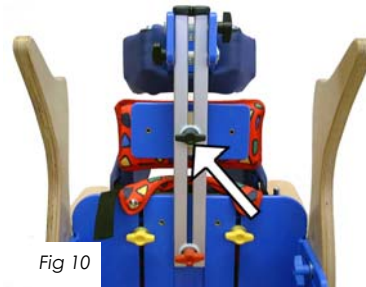


Fig 10

View from rear of Whale

WHY?

The shoulder support pad will act as an aid to support the taller child between the backrest and the headrest or it can be removed altogether if seating a smaller child when the headrest needs to be lowered.

Footplate & Sandals

HOW?

The height of the foot plate can be determined by opening the lever at the front of the foot plate (fig 11). The *Insert A* shows the lever in the open position. *Insert B* shows the clamp in the closed position. The position of the sandals on the footplate can be adjusted by loosening the wing nut below each sandal (fig 12).



Fig 11



Insert A



Insert B



Fig 12

WHY?

Adjust the footplate to support the child's leg with the foot flat. The sandals can be moved on the footplate to hold the child's feet. The most common position for feet is directly below the knees.



Never remove the headrest from Whale



Never Leave your child unattended while using this product



Do not use this product if you suspect that the **Shoulder Pad** or **Footplate and Sandals** are faulty or broken. Contact Jenx Limited immediately for advice. +44 (0) 114 285 3376

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Making & Using the Adjustments

Kneecups

HOW?

Always remove the kneecups before placing the child into or removing the child from Whale. Loosening the wing nut below the seat base (fig 13) will allow the knee cups to be removed before placing or removing the child from Whale. This adjustment will also allow for the Knee cups to be positioned with the correct amount of pressure on the knees. The wing nuts at the front of each knee cup (fig 14) can be loosened to allow you to move the knee cups side to side or to turn them around to offer support to the inside or outside of the child's knees. The central wing nut (fig 15) can be loosened to alter the height of the kneecups.



Fig 13

All viewed from front of Whale



Fig 14



Fig 15

WHY?

Knee cups help to maintain thigh and hip position. Never use knee cups to force the legs back as this can injure the child's hips. Knee cups should rest over the knee joint itself. If knee cups are too low or high they can push the calf or thigh bone only and this will put a strain on the knee joint.



Never remove the headrest from Whale



Never Leave your child unattended while using this product



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Making & Using the Adjustments

Armrest height & angle adjustment

HOW?

Loosening the wing nut (fig 16) allows for the angle of the armrest to be adjusted. The wing nut below the armrest (fig 17) allows the height to be altered. The grade scale on the arm rest carrier makes it easy to get the two arm rests at the same height. This is important because the tray fixing requires both arm rests to be at the same height.



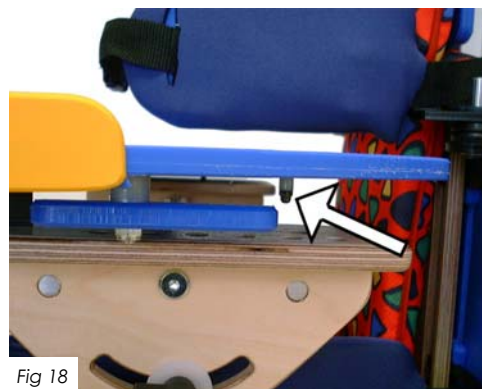
WHY?

Tray position can affect the child's hand function. Often the best height is waist height but consult your therapist to choose the best position for the child. You can alter the tray angle to give an inclined surface or a flat surface even when the chair is tilted.

Attaching the tray

HOW?

Once you have the arm rests to the required height, the tray fixes by locating the small pins underneath the tray (fig 18) in one of the holes in the arm rests and then turning the turn button under the tray to lock in place. The tray can be fitted closer or further from the child by locating the pins in holes nearer or further away from the child.



WHY?

The tray gives opportunities for the child to take part in lots of different activities. It also makes feeding some children much easier as food can be placed on the tray and the tray raised or lowered to make it easier for the child to feed themselves. The tray can be angled to use for lots of drawing, reading or writing



Clear all items from the tray before adjustment.
Do not use hot or cold drinks on the tray while in the angled position.



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Never Leave your child unattended while using this product



Do not use this product if you suspect the **Arm Rest** or **Tray** are faulty or broken.
Contact Jenx Limited immediately for advice. +44 (0) 114 285 3376

FOR FREE ADVICE ON THE USE OF THIS PRODUCT, PLEASE CONTACT OUR SALES SUPPORT TEAM
Jenx Limited, Wardsend Road, Sheffield, S6 1RQ, Tel: +44 (0)114 285 3376 Fax: +44 (0)114 285 3528 info@jenx.com www.jenx.com

Making & Using the Adjustments

The backrest angle

HOW?

The backrest angle can be set by loosening the two blue wing nuts (fig 19) and adjusting the angle in the running slots. Tighten wing nuts.



Fig 19

View from rear of Whale

WHY?

This angle sets the exact position of the child's hips. To control children who extend strongly, bring the back forwards to reduce the angle at the hips. This helps to reduce extensor spasm in most children. Opening up the angle at the hips (reclining) is often used to help a child relax after feeding for example or to offer more support to a floppy child.

Tilt-in-space

HOW?

To alter the angle of the chair, lift the lever underneath the left side of the seat and set the chair to the required position (fig 20). Releasing the lever will lock the chair in that position.

Tilt-in-space keeps the child's position exactly the same within the chair.

To prevent any unwanted excess movement or jerkiness, guide the whale to the desired tilt in space position by holding the top of the whale while operating the lever.



Fig 20

View from underside of Whale

WHY?

By altering the position of the child in space, you can help them to perceive the environment that surrounds them in different ways and thereby help their cognitive development.



Clear all items from the tray before adjustment.
Do not use hot or cold drinks on the tray while using Tilt in Space.



Never remove the headrest from Whale



Never Leave your child unattended while using this product



Do not use this product if you suspect the **Back Rest** or the **Tilt in Space** are faulty or broken.
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Making & Using the Adjustments

Adjusting the chair height

HOW?

When the chair is empty:

To lower the seat, depress the pedal (fig 21) and push down firmly on the centre of the seat (fig 22). To raise the seat, simply depress the pedal and the chair will automatically rise.



When the chair is occupied:

To lower the seat hold the handle bars and depress the pedal. Gently guide the chair to the desired height. If the child is not heavy enough to cause the seat to lower unassisted, apply gentle pressure to the body of the whale. To raise the seat, simply depress the pedal and the chair will rise automatically. If this does not happen, simply lift the handle bars gently.



Clear all items from the tray before adjustment.
Do not use hot or cold drinks on the tray while changing the position.



Never remove the headrest from Whale



Never Leave your child unattended while using this product



Do not use this product if you suspect the **Height Adjustment** is faulty or broken.
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Optional accessories

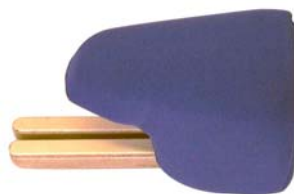


Activity frame

The activity frame allows the parent or therapist to hang activity equipment over the surface of the tray in a position that is easily accessible by the child.

Abduction roll

The abduction roll can be used in place of the kneecups. This soft but firm roll helps to keep knees apart and prevent adduction.



Seat extension

This simple seat extension with abduction block extends the maximum seat length by 200 mm. This allows for older children to sit with their legs extended, helping to prevent tightening of the knee.

Loose covers

Loose covers for Whale are available in a number of colours. Washable covers are available in sets for back, seat and shoulder pad or seat extension and abduction block.





WHALE Instruction For Use

Read the All User Section first. The adjustments contained in the Light Blue Section of this booklet should be carried out by a competent person.



Whale is suitable for most children with special seating needs.

Whale offers conventional sitting (90-90-90), reclined sitting, tilt-in-space and long leg sitting.

NR15
9 months - 4 years
Max weight 25 Kg

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***Note: Whale is a Prescribed Medical Device.
To be used only with the guidance of Therapist
or Prescribing Practitioner
Please read these instructions carefully before use.***

Making & Using the Adjustments



Your Therapist has set the adjustments for this product to suit your child.
The directions given in this section are to aid daily use only.
Do not make any other adjustments that are not included in this Home User Section.
Contact your therapist for advice.

45° pelvic strap

HOW?

Clip the buckle in the centre of the pelvic strap to secure the child. The pelvic strap length is altered by opening the swiss locks on the inside of the Whale fin (fig 1) and pulling the two straps until the right length is achieved. Always make sure that you pull evenly from both sides so the buckle stays in the middle of the child. This helps in sitting straight. The 45 pelvic strap must be routed under the hip support pads.

Ensure a fingers width between the belt and the child to prevent over tightening or the child moving to an inappropriate position.

Note: Always route this strap under the hip pads



Fig 1

View from underside of Whale

WHY?

The 45° pelvic strap holds the child's hips in place in the back of the seat, this gives them a stable base for sitting. The position of the child's hips is important as it is the base of their posture. Weight should be evenly distributed on either side and their pelvis should be level and not rotated.



Secure the child by using the 45° pelvic strap before you begin to make any other adjustments.
Ensure the belt is adjusted for each child and for changes of clothing. Ensure a fingers width between the belt and the child to prevent over tightening or the child moving to an inappropriate position. Ensure the straps are routed under the hip pads.

Chest Strap & Thoracic Support pads

HOW?

To adjust the length of the chest strap, open the Swiss lock (fig 2) on either side of the thoracic supports, adjust to the desired length and close the Swiss locks. Ensure that the padded section of the chest strap is in the middle of the child's chest so that they are supported with pressure in mid-line. This will encourage the child to sit straight. Ensure two fingers space between the thoracic supports and the child's armpit and a finger width from the child.



Fig 2

Do not make any other adjustment.



Never remove the headrest from Whale



Never Leave your child unattended while using this product



Do not use this product if you suspect the **45° Pelvic Strap** or **Thoracic Supports** are faulty or broken.
Contact Jenx Limited immediately for advice. +44 (0) 114 285 3376

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Making & Using the Adjustments



Your Therapist has set the adjustments for this product to suit your child.
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Do not make any other adjustments that are not included in this Home User Section.
Contact your therapist for advice.

Tilt-in-space

HOW?

To alter the angle of the chair, lift the lever underneath the left side of the seat and set the chair to the required position (fig 4). Releasing the lever will lock the chair in that position. Tilt-in-space keeps the child's position exactly the same within the chair.

To prevent any unwanted excess movement or jerkiness, guide the whale to the desired tilt in space position by holding the top of the Whale while operating the lever.



Fig 4

View from underside of Whale



Clear all items from the tray before adjustment.
Do not use hot or cold drinks on the tray while using Tilt in Space.

WHY?

By altering the position of the child in space, you can help them to perceive the environment that surrounds them in different ways and thereby help their cognitive development.

Adjusting the chair height

HOW?

When the chair is empty:

To lower the seat, depress the pedal (fig 5) and push down firmly on the centre of the seat (fig 6).
To raise the seat, simply depress the pedal and the chair will automatically rise.



Fig 5



Fig 6

When the chair is occupied:

To lower the seat hold the handle bars and depress the pedal. Gently guide the chair to the desired height. If the child is not heavy enough to cause the seat to lower unassisted, apply gentle pressure to the body of the whale. To raise the seat, simply depress the pedal and the chair will rise automatically. If this does not happen, simply lift the handle bars gently.



Never remove the headrest from Whale



Never Leave your child unattended while using this product



Do not use this product if you suspect the **Tilt in Space** or **Height Adjustment** to be faulty or broken.
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Making & Using the Adjustments



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Contact your therapist for advice.

Footplate & Sandals

HOW?

The footplate may need adjusting for changes of footwear. Adjust only the height of the footplate to compensate for the thickness of the sole on the child's shoe.
The height of the foot plate can be determined by opening the lever at the front of the foot plate (fig 7).
The *Insert A* shows the lever in the open position. *Insert B* shows the clamp in the closed position.



WHY?

Adjust the footplate to support the child's leg with the foot flat. The sandals can be moved on the footplate to hold the child's feet. The most common position for feet is directly below the knees.



The footplate may need adjusting for changes of footwear. Adjust only the height of the footplate to compensate for the thickness of the sole on the child's shoe.



Never remove the headrest from Whale



Never Leave your child unattended while using this product



Do not use this product if you suspect the **Footplate** or **Sandals** to be faulty or broken.
Contact Jenx Limited immediately for advice. +44 (0) 114 285 3376

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Making & Using the Adjustments



Your Therapist has set the adjustments for this product to suit your child. The directions given in this section are to aid daily use only. **Do not make any other adjustments that are not included in this Home User Section. Contact your therapist for advice.**

Kneecups

HOW?

Always remove the knee cups before placing the child into or removing the child from Whale. Loosening the wing nut below the seat base (fig 8) will allow the knee cups to be removed before placing and removing the child from Whale. Your therapist will determine the use of knee cups for your child and advise of the position that the knee cups need to be returned to.

Fig 8



WHY?

Knee cups help to maintain thigh and hip position. Never use knee cups to force the legs back as this can injure the child's hips. Knee cups should rest over the knee joint itself. If knee cups are too low or high they can push the calf or thigh bone only and this will put a strain on the knee joint.



Always remove the knee cups before placing the child into or removing the child from Whale



Never remove the headrest from Whale



Never Leave your child unattended while using this product



Do not use this product if you suspect the **Kneecups** to be faulty or broken. Contact Jenx Limited immediately for advice. +44 (0) 114 285 3376

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Making & Using the Adjustments



Your Therapist has set the adjustments for this product to suit your child.
 The directions given in this section are to aid daily use only.
Do not make any other adjustments that are not included in this Home User Section.
Contact your therapist for advice.

Armrest height & angle adjustment

HOW?

Loosening the wing nut (fig 9) allows for the angle of the armrest to be adjusted. The wing nut below the armrest (fig 10) allows the height to be altered. The grade scale on the arm rest carrier makes it easy to



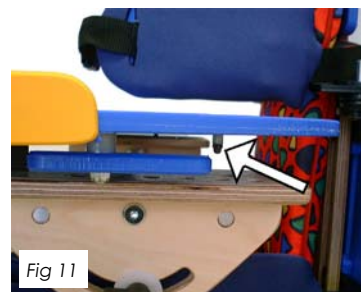
WHY?

Tray position can affect the child's hand function. Often the best height is waist height but consult your therapist to choose the best position for the child. You can alter the tray angle to give an inclined surface or a flat surface even when the chair is tilted.

Attaching the tray

HOW?

Once you have the arm rests to the required height, the tray fixes by locating the small pins underneath the tray (fig 11) in one of the holes in the arm rests and then turning the turn button under the tray to lock in place. The tray can be fitted closer or further from the child by locating the pins in holes nearer or further away from the child.



WHY?

The tray gives opportunities for the child to take part in lots of different activities. It also makes feeding some children much easier as food can be placed on the tray and the tray raised or lowered to make it easier for the child to feed themselves. The tray can be angled to use for lots of drawing, reading or writing

- Clear all items from the tray before adjustment.
Do not use hot or cold drinks on the tray while in the angled position.
- Never remove the headrest from Whale**
- Never Leave your child unattended while using this product**
- Do not use** this product if you suspect the **Arm Rest** or **Tray** to be faulty or broken.
 Contact Jenx Limited immediately for advice. +44 (0) 114 285 3376

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WHALE

Instruction For Use

The maintenance contained in the Dark Blue Section of this booklet is to be carried out by competent stores personnel. Fitting and adjustments have not been included in the section if needed refer back to the Red Technical User section.



Whale is suitable for most children with special seating needs.

Whale offers conventional sitting (90-90-90), reclined sitting, tilt-in-space and long leg sitting.

NR15
9 months - 4 years
Max weight 25 Kg

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**Note: Whale is a Prescribed Medical Device.
To be used only with the guidance of Therapist
or Prescribing Practitioner
Please read these instructions carefully before use.**

INSPECTING AND RE-ISSUING

Jenx Limited products are usually assessed for an individual client therefore the following points must be adhered to prior to re-issuing of any Jenx products.

1. Check with issuing Therapist that the Product is standard and no Special attachments or modifications have been made.
If modifications have been made contact Jenx Limited for advice.
2. Check that the product has been fully cleaned, taking into account the condition of the fabric and the foam inside.
3. Check that all hand wheels and levers are in good condition and fitted securely.
4. Check the product and any accessories fully for any sign of wear and tear, or distortion.
5. Check that all the functions of the product are working correctly e.g. tilt, height adjustment or back recline, etc
6. Always ensure that the Instruction for Use stay with the product and are passed onto the new user. For new sets of instructions please contact our Sales Support Department on 0114 285 3376 or visit www.jenx.com
7. If the product is being delivered, always ensure that the product is packed securely.

Follow the inspection guide on the opposite page.

Fill in the Inspection/Check Sheet to record all services and repairs to the product. Use extra pages if required, extra sheets are available from Jenx Limited website. www.jenx.com

Consider Jenx **ServiceLine** as an alternative to in house maintenance and repair prior to reissue. Details are included in this booklet.

INSPECTING AND RE-ISSUING

Stores should follow the Medicines and Healthcare products Regulatory Agency (MHRA) guidelines for the recording, issuing, servicing or repairing of products in their charge. Check the MHRA website for the latest bulletins, www.mhra.gov.uk

1. Structure

Is the product Structurally sound, no wobbles or lose parts?

2. Safety

Is the Product safe and fit for use?

3. Straps

Are the straps in good condition and not showing signs of wear?

4. Stability

Is the product stable on an even surface, no rocking?

5. Screws, Nuts and Bolts

Are there nuts and bolts missing or damaged?

6. Swivels, castors

Are the castors in good order? Do swivels and brakes work?

7. Springs

Do all gas springs work and hold pressures and weight?

Test by weighting the product with the maximum user weight and leaving for one hour.

8. Sandals

Are the sandals in good condition? Do straps and Velcro show no signs of wear?

9. Seats, backs and upholstery

Is the upholstery in good clean condition with no rips, wear or gaping of the cushions?

10. Steel and wood work

Is the steel and wood work in good order? Check for bends splinters or breaks.

If there is any doubt about the safety of a Jenx Limited product, do not hesitate to contact our Sales Support Department for advice.

SERVICELINE

What is Serviceline?

Serviceline is the answer to the re-issue question, giving extra life to products from user to user guaranteed.

What are the benefits of the Serviceline Package?

Products re-issued through Serviceline will receive a further guarantee, along with a certificate of re-issue. This means that the pressure upon Loan Stores to guarantee that the products re-issued are safe, is removed by gaining the original manufacturer's certified approval for re-use.

To maintain our high level of service and ensure all products conform to our stringent quality systems, products returned to Serviceline must have a clearly visible batch number.

All Serviceline products are returned to Jenx for thorough tests and inspections that include: Structure, Mechanics, Mobility, Upholstery and Fixings.

If inspection shows missing or broken parts other than those covered by the Serviceline package as shown below, we will submit a quotation for approval to cover the extra work.

Jenx Limited is committed to providing a prompt service via Serviceline and asks that customers approve quotations rapidly to ensure return of a product within 10 working days. When the work is completed the product will be returned with the new guarantee.

Prices are available on request
(Inspection, testing, replacement of missing fixings, six month guarantee)

Example of quoted items, not covered by the Serviceline package:
Wood or steel structure, Gas springs, castors, upholstery and covers, pads and supports

Please note:

- **For Safety and Hygiene, Products must be cleaned before they are returned to Jenx Limited.**
- **We cannot collect from private addresses.**
- **Products over 10 years old are not covered by Serviceline.**

SERVICELINE

How does it work?



You provide an order to Serviceline for your product



We send you packing materials



You pack product and call us when it is ready



We send couriers to collect your product and bring it back to Jenx Limited



We will give it a full mechanical overhaul including: replacement of any missing **Bolts/Screws/Washers**



If necessary, we will quote you for any other repairs or replacements that are required. The quote will be broken down into '**Mandatory**' work, which has to be done to make the product safe, cosmetic work, and work required to bring the product to original specification



When the quotation is approved the product will be returned via courier on completion of the work.



You will receive the product, an additional instruction booklet, a signed and dated 'work done' checklist and a guarantee that the product is complete and suitable for use



